

DESTINATION GREATER VICTORIA

Attractions Pass – FAQ (2024)

Passholder:

- 1) How can I book these experiences?
 - a. Each attraction has a specified booking policy. Some attractions require reservations, while others accept walk-in. Visit {insert link} to see the booking parameters for the attraction of your choice. For reservations that accept walk-ins, please note the hours and operations prior to visiting.
 - B. Your pass may be denied if you have not gone through the appropriate booking channels prior to visiting the establishment and monetary payment is the clients responsibility.
- 2) Are reservations required?
 - a. Some attractions require reservations, some accept walk-ins.
 - b. Some offers are subject to availability and at the discretion of the operator.
- 3) Where should I pick up my pass?
 - a. Each pass is arranged for pick up directly with the Destination Greater Victoria organizer. We can arrange for the pass to be picked up at the Visitor Centre or a downtown hotel.
- 4) What do I need to do to use my pass?
 - a. Each participant will need to sign a waiver before the pass is distributed (including your guest). You will need to show proof of ID to each vendor. The pass holder will need to be present to use the pass. The guest can only participate in the attraction with the passholder present.
 - b. The pass needs to be present to utilise the offers.
 - c. Each attraction can be used once per pass.
- 5) Can I bring a guest?
 - a. Yes. The pass can be used for admission for a maximum of two people. However, all Attractions Passes need to be approved by Destination Greater Victoria and are non-transferable.
- 6) What happens if I lose my Attractions Pass?
 1. Unfortunately, the physical pass needs to be present to be accepted. We cannot re-issue a new pass.