



# INCLUSIVE VENUE

## DID YOU KNOW?

Incorporating feedback from individuals with lived experiences is crucial to complying with the Accessible BC Act. VCC actively seeks out this input to guide accessibility improvements. Please write to [accessibility@victoria.ca](mailto:accessibility@victoria.ca) for questions on accessibility at VCC.

## PRO TIPS

- Engage with people with lived experiences in event planning and decision making to ensure that diverse community needs are met
- Use local demographic data to understand the needs of your audience and tailor services accordingly. See the City of Victoria Equity Community Profile at [Inclusive City | City of Victoria](#).
- Stay informed about best practices in accessibility and inclusion by exploring city strategies

## SAMPLE GOALS

- Achieve [RHFAC Certification](#)
- Enhance meaningful access and expand beyond physical accessibility
- Improve Accessibility and Inclusion by establishing systems to monitor accessibility feedback and accommodation requests

## VICTORIA CONFERENCE CENTRE: COMMITMENT TO BEING AN INCLUSIVE VENUE

At the Victoria Conference Centre, a priority and commitment is making the venue inclusive and accessible for all. This creates a welcoming, respectful, and empowering environment. With support from the City of Victoria and Office of Equity, Diversity and Inclusion (EDI) at the City of Victoria, the VCC has adopted innovative practices and standards to make the facilities more accessible and inclusive.

## OUR KEY INITIATIVES

- Rick Hansen Foundation Accessibility Certification (RHFAC) - the VCC has achieved this certification that rates and certifies the accessibility of buildings based on national standards.
- GoodMaps Navigational App - assists visitors with cognitive and learning disabilities to navigate spaces independently.
- Sensory Inclusive Certification - The VCC will accommodate visitors with sensory needs by providing sensory bags, quiet spaces, and training to support guests with sensory sensitivities.
- Welcoming Sticker Program - a visible commitment to pledge to equity and inclusion.
- Capacity Development & Engagement with People with Lived Experiences - in collaboration with the Office of EDI, the VCC consults with the City's Accessibility Advisory Committee and undergo training on inclusion and accessibility.

